

El Nido 1

Mexico

Arrival Guide

Check-in

Monday – Friday 4pm (earlier if the room is ready)

Saturday before 1pm

ALL other check-in times including Sundays will need to be arranged ahead of your arrival. There is no cost to you for this but arrangements for your access to the property must be made. Not to worry this happens all the time.

If the room is not ready, luggage may be stored while your room is being prepared.

When arriving at El Nido press the buzzer that is to the left of the gate. This will let Jose know you have arrived.

Check out

Monday – Saturday 10 am. Common area may be used & luggage can be stored.

Keys

2 keys to a set. One is for the room and the other is for the gates. The gates are at the road and under the property to access the path to the ocean. The gate requires 4 turns of the key. 2 turns to unlock it. **2 turns to lock it behind you.** Important Reminder: Two turns keep the property safe.

Taxi Directions

El Nido is located **1km pass Hotel Irma** between Il Mare' Restorante and Espuma Restaurant. Everybody knows Hotel Irma.

Google Maps Address

Escenica La Ropa 401B, Playa La Ropa 40880

Shower

There is a shower inside the gate, we highly recommend you use the shower to rinse off your shoes & feet before entering your unit. It doesn't matter if you go right or left when you leave you will be walking on a beach at some point. Rinsing your shoes & feet helps ensure your room is free of sand. The water in the pool is chlorinated and is not for rinsing.

Door stops

All doors in your suite have fold down floor bumpers. It is VITAL that you use these if you are keeping a door open. Lock sets have literally flown out of doors due to the wind force of a slamming door.

Water

Drinking water is in the large glass dispenser on the kitchen counter, that will be replenished as needed. Water in the fridge and ice cubes in the freezer are safe to consume. There is a plastic water bottle by the bathroom sink.

Stove

If you plan on using the stove, please LIFT the glass cover before igniting an element. There is a gas valve located in the cabinet beside the stove. Please shut the valve off when the stove is not in use.

Railing

Nothing should be hung over the railing. It can stain clothing and towels and the wind will win. It's a long way down to retrieve something!

Air Conditioning should only run when all doors/windows to the bedroom are 100% closed and someone is in the room.

Internet El Nido1 provides high speed to our guest, details fibre optic internet provided in the room. Internet: ELNIDO1MEX.2.4 password: TeamChevy1

Chambermaid (Lulu)

Lulu will empty the loo wastebasket daily (except Sunday) and freshen up your room once during your week. She will provide fresh towels or more coffee as needed, please feel free to ask. Dishes are the responsibility of the guest.

Maintenance Manager (Jose)

Jose will take care of any general maintenance needs and ensure you have potable water available. Please remember Lulu & Jose do not speak English. Google Translate app works well.

Dishes

There are more ants per square mile around here than there are people on earth. Please wash your dishes in a timely fashion.

Safe

There is an electronic safe in the bedroom closet. Instructions to program the safe are easy to follow and listed on the front of the safe.

Toilets

No paper please! We understand this will be something new for most, but paper really does cause havoc with the local sewage system. Please use the waste basket beside the toilet for all paper products (emptied daily by Lulu, except Sundays).

Taxi's

A taxi from Centro should cost about 50- 60 pesos. It's a good idea to always agree to the price before entering taxi.

Mercado

Not far from the condo you will find a unique shopping experience that should not be missed. Fresh produce, meats and cheeses are just some of the products offered up by the local vendors. It's very similar to a local farmers market but with a Mexican twist. Great lunch counters are offering authentic Mexican meals at rock-bottom prices.

Apps

WhatsApp is a great way to communicate with friends and family back home. It's free and as long as both parties have it, an internet connection is all you'll need to stay in touch.

Google Translator app can be very helpful, it's free and easy to use.

Sun Shades

About three in the afternoon the sun will start to enter the room. We suggest closing the sunshades and door to the washroom, as well as lowering the awning in the living room. This will keep the area much cooler. After the sun has set, open the blinds and let the ocean breeze quickly cool the room.

The awning **MUST** be retracted after the sun has set strong ocean winds can damage it. Please only use as needed.

Thank you for choosing El Nido1 as your vacation destination. We sincerely hope you love this place, these beaches and this town as much as we do. Once Zihua steals your heart it tends to keep it.

Gracias,

Richard y Wendy